

DSI Membership Refund/Cancellation Policy

Each member who has paid the annual dues as established by the Board shall be a member in good standing. The Decision Sciences Institute reserves the right to refuse/cancel a membership in the DSI according to the DSI Constitution and Bylaws.

As a minimum, the Institute requires that its Members meet the minimum standards of honesty, ethics and professional conduct which apply in the Members' home community and to not be prejudicial to the Institute. Before termination of membership for failing to meet the minimum standard of professional conduct, a Member will be given due notice and a hearing in accordance with procedures set forth in the Institute's Policies and Procedures. The only other grounds for termination of membership are the nonpayment of dues when they become in arrears or resignation by the Member. In these circumstances, Members are not eligible to receive a full or partial refund.

A Member who terminated his or her membership may be reinstated at any time during that same membership year by payment of his or her dues. A request for reinstatement in a later membership year will be processed as a new application for membership.

Membership Cancellation by Participant

Membership cancellations received within 24 hours of registration may be eligible to receive a full refund less \$10 service fee.

Cancellations received after the stated deadline will not be eligible for a refund.

Cancellations will be accepted via phone, or e-mail, and must be received by the stated cancellation deadline.

All refund requests must be made by the member and/or credit card holder.

Refund requests must include the name of the member and/or transaction number.

Refunds will be credited back to the original credit card used for payment.

These above policies apply to all DSI memberships.

Registration Cancellation by Participant

Unless specifically stated on registration materials, the deadline to receive a refund for an event registration is 30 business days before the event.

Registration cancellations received prior to the deadline may be eligible to receive a refund less a \$10 service fee.

Cancellations received after the stated deadline will not be eligible for a refund.

Refunds will not be available for registrants who choose not to attend an event.

Cancellations will be accepted in writing only and must be received by the stated cancellation deadline.

All refund requests must be made by the attendee or credit card holder.

Refund requests must include the name of the attendee and/or transaction number.

Refunds will be credited back to the original credit card used for payment.

These above policies apply to all DSI Events.